

The MetroHealth System Board of Trustees

QUALITY, SAFETY AND EXPERIENCE COMMITTEE

DATE: Wednesday, October 22, 2025
TIME: 1:00pm – 3:00pm
PLACE: MetroHealth Cleveland Heights A2-2016 / Via YouTube Stream
<https://www.youtube.com/@metrohealthCLE/streams>

AGENDA

- I. **Approval of Minutes**
Committee Meeting Minutes of August 27, 2025
- II. **Information Items**
 - A. Patient Experience Story - *J. Lastic* (5 min.)
 - B. Annual Infection Prevention Update - *A. Ray / C. Mack* (20 min.)
 - C. Patient Experience Update - *M. Sullivan / J. Lastic* (20 min.)
 - D. Charter Language – *C. Firis* (5 min.)
- III. **Executive Session**
- IV. **Return to Open Meeting**